

### Luxury Wheelchair-Friendly Holiday Cottages in Rutland | Castle Chase

Ready to plan your accessible holiday in Rutland? Get in touch to discuss your requirements and we will help you choose the luxury wheelchair-accessible cottage that best suits your needs, so you can book with confidence.


**Castle Chase Cottages, Main Street, Ayston, Rutland LE15 9AE**

	Accessibility question	Accessibility details	Available at Castle Chase
1	Is there parking within 10 metres of the main entrance?	All cottages have a tarmac drop-off area within 5 metres of the entrance. Access from the car to the door is level, step-free and suitable for wheelchair users.	Yes
2	Is there parking within 50 metres of the main entrance.	Yes. All outside areas are level and step-free, providing easy access for wheelchair users and guests with limited mobility.	Yes
3	Is there a step-free route with a firm surface from the parking to the main entrance or an alternative step-free entrance?	Yes. All properties have firm tarmac or non-slip slab surfaces, with a wheelchair-friendly, step-free route from parking to the main entrance.	Yes

Date questionnaire was completed: **19/05/2026**

Building entrance

Accessible holiday checklist for wheelchair users

Accessibility question	Accessibility details	Available at Castle Chase
<p><b>Is there step-free access at a customer entrance?</b></p>		<p><b>Yes</b></p>

### Access to key areas

Accessibility question	Accessibility details	Available at Castle Chase
<p><b>Do you have a wheelchair-accessible kitchen for independent use?</b></p>	<p><b>Our wheelchair-accessible kitchens are designed for independent use in luxury self-catering cottages and include:</b></p> <ul style="list-style-type: none"> <li><b>Low-level work surface</b></li> <li><b>Low-level hob</b></li> <li><b>Low-level hide-and-slide oven</b></li> <li><b>Low-level fridge</b></li> <li><b>Low-level freezer</b></li> <li><b>Low-level washing machine and tumble dryer</b></li> <li><b>Low-level dishwasher</b></li> <li><b>Pots and pans stored at low level</b></li> <li><b>Roll-under sink</b></li> <li><b>Heavy oak kitchen tables that are easy to roll under</b></li> <li><b>Generous turning space to suit a wide range of wheelchair users</b></li> </ul>	<p><b>Yes</b></p>
<p><b>Are the cottages all on one level?</b></p>	<p><b>All cottages are single-level and step-free, with no internal or external steps and level thresholds throughout.</b></p>	<p><b>Yes</b></p>
<p><b>Is a lift available between floors and changes in level?</b></p>	<p><b>A lift is not needed because there are no changes in level anywhere in the cottages.</b></p>	<p><b>NO</b></p>

### Wheelchair-accessible bedrooms and bathrooms

Accessibility question	Accessibility details	Available at Castle Chase
<p><b>Do you have at least one wheelchair-accessible</b></p>	<p><b>Our wheelchair-accessible bedrooms are reached from the living areas, or via a</b></p>	<p><b>Yes</b></p>

Accessible holiday checklist for wheelchair users

Accessibility question	Accessibility details	Available at Castle Chase
<p><b>bedroom with a wheelchair turning space of at least 1500mm x 1500mm</b></p>	<p><b>1200mm-wide corridor in The Stables, giving ample room to approach and enter doorways.</b></p> <p><b>Step-free access</b></p> <p><b>Door widths of at least 800mm</b></p> <p><b>Wheelchair turning space of at least 1500mm x 1500mm</b></p> <p><b>All beds have 250mm clearance underneath for a mobile hoist</b></p> <p><b>Most rooms have super king beds that can be arranged as twin beds</b></p> <p><b>Hybrid memory foam and sprung mattresses designed for comfort and pressure relief</b></p> <p><b>Hypoallergenic pillows</b></p> <p><b>All bed linen is 100% cotton</b></p> <p><b>Professionally laundered bedding</b></p> <p><b>One king bed has a cut-away side for hoist access and electric adjustment at the head and foot</b></p> <p><b>USB charging ports beside most beds</b></p>	
<p><b>Do you have at least one wheelchair-accessible bedroom with a wheelchair turning space of at least 1200mm x 1200mm??</b></p>	<p><b>We have two wheelchair-accessible bedrooms in The Stables with more compact layouts, both offering:</b></p> <p><b>Step-free access</b></p> <p><b>Door widths of at least 800mm</b></p> <p><b>Wheelchair turning space of at least 1200mm x 1200mm</b></p> <p><b>King or super king beds</b></p> <p><b>Cut-away bed sides to support mobile hoist use</b></p> <p><b>250mm clearance under the bed for a mobile hoist</b></p> <p><b>Video tour available on our website to support accessible holiday planning</b></p>	<p><b>Yes</b></p>

Accessible holiday checklist for wheelchair users

Accessibility question	Accessibility details	Available at Castle Chase
<p><b>Do you have a wheelchair-accessible bathroom with a level floor including a roll-in shower, and a wheelchair turning space of at least 1500mm x 1500mm?</b></p>	<p><b>All of our bathrooms are wheelchair-accessible and include:</b></p> <p><b>Step-free access</b></p> <p><b>Wheelchair turning space of 1500mm x 1500mm</b></p> <p><b>Door widths of at least 750mm</b></p> <p><b>Some doors open inwards, but this does not reduce the wheelchair turning space</b></p> <p><b>Roll-in shower</b></p> <p><b>Some showers have enclosures</b></p> <p><b>The Stables en-suite shower is 900 x 1800 and has a sliding door</b></p> <p><b>The Stables family bathroom shower is 1200 x 900 and has a stable-door enclosure that supports assisted showering while helping a carer stay relatively dry</b></p> <p><b>The Tack Room bathroom shower is 1200 x 900 and has a stable-door enclosure that supports assisted showering while helping a carer stay relatively dry outside the cubicle</b></p> <p><b>The Hay Barn has a luxury wet room with a single-panel shower screen that can be moved as needed</b></p> <p><b>All toilets have grab rails on both sides</b></p> <p><b>All toilets have a minimum transfer space of 800mm</b></p> <p><b>Transfer space allows transfer from the left, with the toilet to the right of the wheelchair when positioned parallel to the toilet</b></p>	<p><b>Yes</b></p>

Accessible holiday checklist for wheelchair users

Accessibility question	Accessibility details	Available at Castle Chase
	<p>Each toilet has one fixed grab rail on the right and one drop-down rail on the left to support transfers</p> <p>Additional grab rails beside the toilet</p> <p>Roll-under washbasins with integrated grab rails</p> <p>Showers have both vertical and horizontal grab rails</p> <p>We do not have baths</p> <p>All washbasins are roll-under</p> <p>All washbasins are height-adjustable</p> <p>All showers have safety thermostats</p> <p>All toilets have paddle flush controls</p> <p>Toilet height is 450mm with the seat up</p> <p>Toilet height is 475mm with the seat down</p> <p>Our wheeled commode shower chair fits over the toilets with the seat up</p>	
<p><b>Do you have a wheelchair-accessible bathroom, with a level floor including a roll-in shower, and a wheelchair turning space of at least 1200mm x 1200mm?</b></p>	<p>All of our bathrooms are wheelchair-accessible and include:</p> <p>Step-free access</p> <p>Wheelchair turning space of 1500mm x 1500mm</p> <p>Door widths of at least 750mm</p> <p>Some doors open inwards, but this does not reduce the wheelchair turning space</p> <p>Roll-in shower</p> <p>Some showers have enclosures</p> <p>The Stables en-suite shower is 900 x 1800 and has a sliding door</p> <p>The Stables family bathroom shower is 1200 x 900 and has a stable-door enclosure that supports assisted showering while helping a carer stay relatively dry</p> <p>The Tack Room bathroom shower is 1200 x 900 and has a stable-door enclosure that supports assisted showering while helping a carer stay relatively dry outside the cubicle</p>	<p>Yes</p>

Accessible holiday checklist for wheelchair users

Accessibility question	Accessibility details	Available at Castle Chase
	<p>The enclosed showers in the Tack Room and Stables family bathroom have an internal lip of 8mm, which is generally manageable with a shower chair and helps contain water</p> <p>The Hay Barn has a luxury wet room with a single-panel shower screen that can be moved as needed</p> <p>All toilets have grab rails on both sides</p> <p>All toilets have a minimum transfer space of 800mm</p> <p>Transfer space allows transfer from the left, with the toilet to the right of the wheelchair when positioned parallel to the toilet</p> <p>Each toilet has one fixed grab rail on the right and one drop-down rail on the left</p> <p>Washbasins have integrated grab rails and are high-specification HEWI fittings in white</p> <p>All washbasins are roll-under</p> <p>All washbasins are height-adjustable</p> <p>Showers have both vertical and horizontal grab rails</p> <p>All showers have safety thermostats</p> <p>All taps are mixer taps with lever handles</p> <p>We do not have baths</p> <p>All toilets have paddle flush controls</p> <p>Toilet height is 450mm with the seat up</p> <p>Toilet height is 475mm with the seat down</p> <p>Our wheeled commode shower chair fits over the toilets with the seat up</p>	
<p>Do you have a wheelchair-accessible bathroom with a bath rather than a roll-in shower, and a wheelchair turning space of at</p>	<p>We do not offer accessible bathrooms with baths; our accessible bathrooms are designed with level-entry and roll-in showers instead.</p>	<p>No</p>

## Accessible holiday checklist for wheelchair users

Accessibility question	Accessibility details	Available at Castle Chase
least 1500mm x 1500mm?		
Do you have either a mobile, gantry or ceiling-track hoist in at least one wheelchair-accessible bedroom?	We do not provide a mobile, gantry or ceiling-track hoist, but several bedrooms are designed to support guests bringing their own mobile hoist.	No
Is there an emergency assistance alarm available in at least one wheelchair-accessible bedroom and/or wheelchair-accessible bathroom?	We do not provide emergency assistance alarms in bedrooms or bathrooms.	No

## Bedrooms and bathrooms - general

Accessibility question	Accessibility details	Available at Castle Chase
Do you have at least one ground floor bedroom with en-suite bathroom?	Yes. The master bedroom in The Stables is a ground-floor en-suite bedroom suitable for accessible holiday stays.	Yes
Do you have a standard bedroom with an ensuite or separate bathroom with a shower unit or level-entry shower?	<p>Yes</p> <p>All bedrooms and bathrooms are on one level in our single-storey, step-free cottages, with level floors between rooms and no internal or external steps. Video tours are available to help guests assess accessibility before booking.</p> <p>All bathrooms have level-entry or roll-in showers, ideal for wheelchair-accessible self-catering holidays.</p>	Yes

## General questions

Accessibility question	Accessibility details	Available at Castle Chase
<p><b>Do you have an emergency evacuation plan for disabled customers?</b></p>	<p>We can prepare a tailored Personal Emergency Evacuation Plan (PEEP) for any guest who tells us they need one. We take safety seriously for all accessible holiday stays.</p> <p>All bedrooms have full-length windows that can open as emergency exits, either by sliding or opening inwards.</p> <p>The Tack Room has level access from the bedroom directly to the outside.</p> <p>Some bedroom window exits involve a step of up to 200mm, but they still provide a safe escape route in an emergency.</p> <p>Each cottage also has an appropriate, unobstructed fire exit route with level access that avoids the kitchen, where a fire is most likely to start.</p>	<p>Yes</p>
<p><b>Do you have a map and/or floorplan showing accessibility facilities?</b></p>	<p>We provide professional video tours of each property, clearly showing accessibility features and room layouts to help guests choose the right wheelchair-accessible cottage.</p> <p>Floor plans can also be provided to support accessible holiday planning.</p>	<p>Yes</p>

Accessible holiday checklist for wheelchair users

Accessibility question	Accessibility details	Available at Castle Chase
<p><b>Do you have an enclosed outdoor area for customer use?</b></p>	<p><b>Yes. Our enclosed gardens are fenced and gated, making them useful for guests travelling with children, dogs or assistance dogs. As no outdoor space can be guaranteed to be completely escape-proof, we recommend visual supervision if you have any concerns.</b></p>	<p><b>Yes</b></p>
<p><b>Do you provide disability awareness / equality training for staff?</b></p>	<p><b>Yes. We go beyond formal training with a strong culture of inclusion, ensuring all guests feel welcome in our disabled-friendly and wheelchair-accessible accommodation.</b></p>	<p><b>Yes</b></p>
<p><b>Do you have an assistive listening / hearing enhancement system available. E.g. a fixed or portable hearing loop?</b></p>	<p><b>We do not provide a fixed or portable hearing loop, but we welcome deaf guests, including returning visitors, and adapt communication in the way that works best for them.</b></p>	<p><b>No</b></p>
<p><b>Do you have an emergency alarm with flashing lights, in addition to an audible alarm?</b></p>	<p><b>All cottages have strobe fire alarms as well as audible alarms.</b></p>	<p><b>Yes</b></p>
<p><b>Do you have a vibrating pillow alarm to alert deaf visitors in an emergency?</b></p>	<p><b>We do not provide a vibrating pillow alarm, but guests are welcome to bring their own.</b></p> <p><b>There are four sockets on each side of every bed for equipment such as oxygen, PAP devices, suction machines or medical pumps.</b></p>	
<p><b>Do you have facilities for assistance dogs?</b></p>	<p><b>We welcome assistance dogs and provide a welcome pack with biscuits, a water bowl, towel, blanket and long lead.</b></p>	
<p><b>Is tactile signage available?</b></p>	<p><b>Our properties do not use internal signage, so tactile signage is not relevant within the cottages.</b></p>	<p><b>No</b></p>

Accessibility question	Accessibility details	Available at Castle Chase
<p><b>Do you have additional detailed accessibility information available online?</b></p>	<p><b>Own website:</b>  <a href="http://www.castlechase.co.uk">www.castlechase.co.uk</a></p> <p><b>Detailed accessibility information for our wheelchair-accessible cottages and this accessibility statement</b></p>	<p><b>Yes</b></p>
<p><b>Can I be sure castle chase will meet my needs?</b></p>	<p><b>We welcome enquiries about accessibility. Please complete our contact form and include your mobile number, and we will call you back. We are completely honest about what our luxury accessible cottages can and cannot provide, so you can book with confidence and choose the stay that best meets your needs.</b></p>	<p><b>Yes</b></p>

## Summary

At Castle Chase, we are committed to making sure guests with accessibility needs—including wheelchair users and guests who use rollators or Zimmer frames—can enjoy an excellent holiday. Our luxury wheelchair-accessible self-catering cottages are unusually spacious and thoughtfully designed by people with lived experience of wheelchairs, feeding tubes, stomas and medical pumps. All cottages are step-free throughout, with level thresholds, roll-in showers, accessible bathrooms, ground-floor boutique-style bedrooms, and warm LVT or non-slip tiled floors with underfloor heating.

We are happy to provide extra towels for wheelchair users on request.

We can provide the following equipment free of charge during your stay:

- Wheeled shower chair (not self-propelled) with arms and a round commode (please bring your own commode liners)
- Standard stationary shower chair with back support, no arms, and adjustable height
- Shower stool with swivel top and adjustable height
- Bed handles
- A choice of super king or twin beds
- Flexible bedroom layouts adjusted to suit your needs

We are committed to being completely honest about what we can and cannot provide, so every guest knows exactly what to expect before booking their accessible holiday cottage stay.

Around 30% of our bookings come from returning guests, reflecting how well our wheelchair-accessible and disabled-friendly holiday cottages meet a wide range of accessibility needs.

Located in Rutland, a hidden gem in England's East Midlands, Castle Chase offers luxury accessible self-catering cottages close to Rutland Water, Oakham, Uppingham, Stamford, Oundle, Melton

## Accessible holiday checklist for wheelchair users

Mowbray and Market Harborough. We are a boutique provider of three rural, single-level, step-free holiday cottages in the UK, ideal for guests searching for wheelchair-accessible cottages in Rutland, accessible cottages near Rutland Water, luxury holiday cottages near Stamford, disabled-friendly self-catering accommodation near Oakham and Uppingham, and accessible places to stay in the East Midlands. Although peacefully located away from other houses, the cottages are still close to pubs, shops, restaurants and local sporting amenities.

[www.discoverrutland.co.uk](http://www.discoverrutland.co.uk) is an excellent guide to accessible and wheelchair-friendly things to do in Rutland, including ideas for guests staying in wheelchair-accessible cottages near Rutland Water, Oakham and Stamford.