

Mr. Henry Higgins is a brilliant professor of phonetics who prides himself on his intellect and mastery of language. However, he is arrogant and insensitive, often treating others—especially Eliza—as experiments rather than people.

Eliza Doolittle is a poor flower girl who learns proper speech and manners under Higgins's guidance. On the day she brings guests over, she tries hard to act like a lady but unknowingly uses improper topics in polite conversation.

Miss Clara Eynsford Hill is a young woman from a once-wealthy family who wants to seem modern and stylish. She doesn't notice how strange Eliza sounds and even thinks her new way of speaking is fashionable.